



## **Call for interest - 2021/CA/2/FGIII**

### **IT Assistant**

#### **Job details**

Contract type: **Contract agent**

Contract duration: **Fixed contract**

Post: **Assistant**

Hours per week: **40**

Function group / Grade: **III**

Job Location / Country: **Brussels / Belgium**

#### **Approximate timetable**

Application open until: **14 June 2021**

Timing oral tests: **June 2021**

Candidates shortlisted by: **July 2021**

#### **About the EPP Group**

The Group of the European People's Party (EPP Group) is the largest political group in the European Parliament. It brings together centre and centre-right pro-European political forces from the Member States of the EU, coming together to advance the goal of a more competitive and democratic Europe, closer to its citizens, and a social market economy. Its multinational secretariat provides political, administrative and technical support to its MEPs.

#### **Department**

The Information & Communication Technology Unit (ICT Unit) is responsible for running, developing and maintaining the Secretariat's IT tools (both hardware and software), developing new applications, running the Group's Intranet, supporting the Group's Internet and providing IT infrastructure at external meetings. It also deals with the Secretariat's mobile solutions.

#### **Job description**

- Putting into practice an efficient methodology to gather and formalise users' needs;
- Producing and maintaining applications which are mostly written in PHP languages or Java languages, all of this under a Model-View-Controller (MVC);

- Dealing with technical calls about IT Equipment (PCs, Printers, Screens, Smartphones, Copiers, Digital Senders), diagnosing and troubleshooting problems;
- Supporting of mobile phones (IOS, Android, Windows);
- Working in the ticketing software (EP Service Desk) and PCs management tools;
- Installing of EP Standard Configuration PCs and laptops;
- Performing all functions required to prepare and install mobile kit for external meetings, events and competitions;
- Performing miscellaneous functions, including (but not limited to) calling providers to report/resolve problems, assisting with demonstrations and site preparations, moving computers, printers and copiers location;
- Handling of IT stock equipment: warehouse, inventory, labelling, packing, ordering spare parts, sending equipment out for repair;
- Working with IT inventory software used in the European Parliament (ELS, Inventory and Tracking) is strongly appreciated;
- Implementing systems and providing on-going maintenance and enhancements;
- Welcoming new users and organise small trainings on basic IT operations and computers maintenance;
- Setting up IT equipment during conference meetings: Audio/Video connection and LCD/ Plasma screens, setup PowerPoint presentations;
- Taking care of the maintenance of the servers (Windows 2016 & Linux);
- Performing automated installations with use of cloning software;
- Working in SCCM, Active Directory, and GPOs.

The post of IT Assistant in the Secretariat of the EPP Group requires a high degree of flexibility, strong organizational skills and methodical approach, good judgement, client service orientation, ability to handle confidential information with discretion, adaptability to varying workloads as well as the capacity for teamwork in an international environment.

Suitable candidates must, among other things, be proactive in problem solving with ability to multi-task, to respond rapidly to changing circumstances and communicate effectively.

## **Job requirements**

Candidates must have:

- a post-secondary education in the field of ICT or other relevant disciplines attested by a diploma followed by at least 2 years' full-time professional experience similar to the duties as described in the job description OR a level of secondary education attested by a diploma giving access to higher education followed by at least 6 years' full-time professional experience similar to the duties as described in the job description;
- a thorough knowledge of one of the following languages: Bulgarian, Croatian, Czech, German, Portuguese, Romanian, Slovak, Slovenian or Swedish (language 1);
- for work purpose, a very good knowledge of English or French (language 2);
- an excellent knowledge of Microsoft Office, in particular of Word and Excel;
- knowledge of operational system (Windows & Linux);
- knowledge of implementing Network (TCP/IP) and troubleshooting;
- knowledge of scripting (Javascript, Powershell would be an asset);
- knowledge of languages such as HTML, CSS, PHP;
- knowledge of a development environment (Eclipse or IntelliJIDEA);
- knowledge of database applications (Oracle, MySQL)
- knowledge of Web-servers and platforms like Apache, Microsoft IIS, Tomcat

## **Compensation & benefits**

- Health insurance;
- Accident insurance;
- Unemployment insurance;
- Personal and family allowances.

## **General admission conditions**

CANDIDATES **MUST FULFIL** THE FOLLOWING CONDITIONS (CEOS, art. 12(2)):

- be a national of one of the Member States of the European Union;
- enjoy their full rights as a citizen ( have no criminal record);
- have fulfilled any obligations imposed by the laws concerning military service;
- meet the character requirements for the duties involved;

Please click here for further information about [CEOS](#)

## **General terms**

The EPP Group ensures that applicants' personal data are processed in line with Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, particularly as regards their confidentiality and security and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC

## INSTRUCTIONS TO THE CANDIDATES

### 1. RECOMMENDATIONS

Under no circumstances should candidates approach the Selection Committee themselves, either directly or indirectly, concerning this recruitment procedure. It reserves the right to disqualify any candidate who disregards this instruction.

### 2. SUPPORTING DOCUMENTS REQUIRED

Candidates **must** provide the Selection Committee with all the information and documents it needs to verify the accuracy of the information given on the application form.

Qualifications, professional experience as well as linguistic knowledge must be set out in detail in the application form and must be accompanied by supporting documents.

Please note that the Selection Committee will base its decisions **solely** on the information given on the application form **and** substantiated by the supporting documents attached to it. The qualifications and professional experience which are not proved by supporting document(s) **will not be taken into account.**

Candidates **must attach to the application form** the copies of the following documents:

- secondary education and post-secondary education diploma(s);
- employment contracts (if applicable, both the initial contract and additional clauses in case of a fixed-term contract) or certificates, letters or attestations of appointment, indicating the exact nature of the activity performed and clearly indicating the start and end dates of periods of professional experience; (Please note that the traineeships, even paid ones, are not taken into account as professional experience);
- in the case of current professional activity, a copy of the most recent salary slip to enable the Selection Committee to calculate the length of professional experience;
- In the case of self-employed activity: tax forms, VAT forms, trade register, social security documents, invoices, etc., to prove the professional experience;
- documents proving the knowledge of the languages (certificates and diplomas). All claims regarding the candidate's linguistic knowledge must be backed up by certificates and diplomas. In the absence of such documents, candidates must clearly explain, on a separate sheet, how they acquired this knowledge;
- ID card or Passport.

***Please note that the documents proving professional experience must be accompanied by an unofficial translation in either English, French or German.***

### 3. HOW TO APPLY

If you wish to apply for this position, please:

1. Complete in English or French the online application form available on our website: [www.eppgroup.eu/careers](http://www.eppgroup.eu/careers) or via the URL link available at the end of this document. (Should you encounter any problems with the opening of the URL links included in this document, please download it first on your device.).
2. Upload your photo in JPEG, PNG or GIF format (maximum size is 500 KB). Note that each page of the supporting documents attached to your application must be numbered and one single table of contents giving a description of each document and the corresponding page number(s) must be included.
3. Upload in PDF format the supporting documents grouped into 5 separate files:
  - Proof of education (copy of your diplomas & other certificates),
  - Proof of professional experience,
  - Proof of linguistic knowledge,
  - ID card/Passport
  - Other documents (for any other documents you would like to share).

Note that the maximum size of attachment is 5 MB per file.

Candidates with a physical disability are requested to enclose on a separate sheet, the details of any arrangements they may consider necessary to help them take the tests (to be uploaded under “Other document”).

4. Click on the “Submit” button. You will receive shortly afterwards an acknowledgement email confirming that we have received your application. Should this not be the case, please make sure to check your spam folder.

The address indicated by the candidate in the application form will be considered as the location from which the candidate will depart to travel to the place of the tests. It is the candidate's responsibility to inform the Selection Committee's secretariat in writing to the here under e-mail address, and in due time, of any change in personal data and/or address.

All correspondence relating to the selection procedure, including the invitation to the tests will be sent to the e-mail address indicated by the candidate in the application form.

Any urgent communication from the candidates must be transmitted to the Selection Committee's secretariat by email ([epp-recruitment@europarl.europa.eu](mailto:epp-recruitment@europarl.europa.eu)). Candidates are asked NOT TO TELEPHONE.

#### **4. ADMISSION TO THE SELECTION PROCEDURE AND THE TESTS**

The selection procedure will be organized on the basis of **qualifications and tests (written and oral)**.

1. The Selection Committee will draw up a list of the candidates who have submitted applications in the form required and by the closing date.

2. Candidates who:

- do not meet the conditions for admission and job requirements;
- do not duly complete the online application form;
- do not attach the required supporting documents proving their qualifications (including

a table of contents and numbering each supporting document accordingly), professional experience or remove/black out any content of supporting documents;

- do not include an unofficial translation of all supporting documents proving their professional experience either in English, French or German;
- do not attach a copy of the ID card/Passport;

will be eliminated.

#### **5. INCLUSION ON THE LIST OF SUITABLE CANDIDATES**

1. The Selection Committee will consider the applications, draw up the list of candidates who meet the job requirements and whose qualifications and duly attested periods of professional experience best match the tasks to be carried out. It will base its decision on the information given on the application form substantiated by the supporting documents attached to it and the assessment results.

2. Candidates will receive an e-mail informing them of the Selection Committee's decision on whether they have been admitted to the next step of the selection procedure (interview) or not. After the interviews, the Selection Committee will shortlist the most suitable candidate for the job.

3. If, at any stage in the procedure, it is established that the information given in your application form is incorrect or is not substantiated by supporting documents, or that all the conditions set out in the recruitment notice are not met, you will be disqualified.

#### **6. CONDITIONS OF RECRUITMENT**

Candidates included in the list of suitable candidates will be eligible to be recruited as the need arises in the EPP Group.

Recruitment will be as contractual agent in FGIII and 1 post is to be filled in. Employment will be initially for a period of 1 year with a possibility of extension. Basic salary ranges from 2.750 € to 4.520 € depending on the length of previous professional experience. Benefits apply.

The list of suitable candidates will have an initial validity of 1 year. It can be extended. If so, the candidates on the list will be duly informed.

Short-listed candidates who are offered a job will in due course be required to produce the originals of their diploma(s), degree(s) and employment certificates for verification.

Link to the online application form:

[https://resource manager-15906b93296.secure.force.com/cxsrec\\_\\_cxsSearchApply?positionId=a0t1n000007Az95AAC&formId=a000Y00000f741tQAA](https://resource manager-15906b93296.secure.force.com/cxsrec__cxsSearchApply?positionId=a0t1n000007Az95AAC&formId=a000Y00000f741tQAA)